

Guide to creating an account on Self-Service

On Self-Service, you can order a Basiskort, view your travel history, update your personal information, and select customer type Pensioner or Disabled.

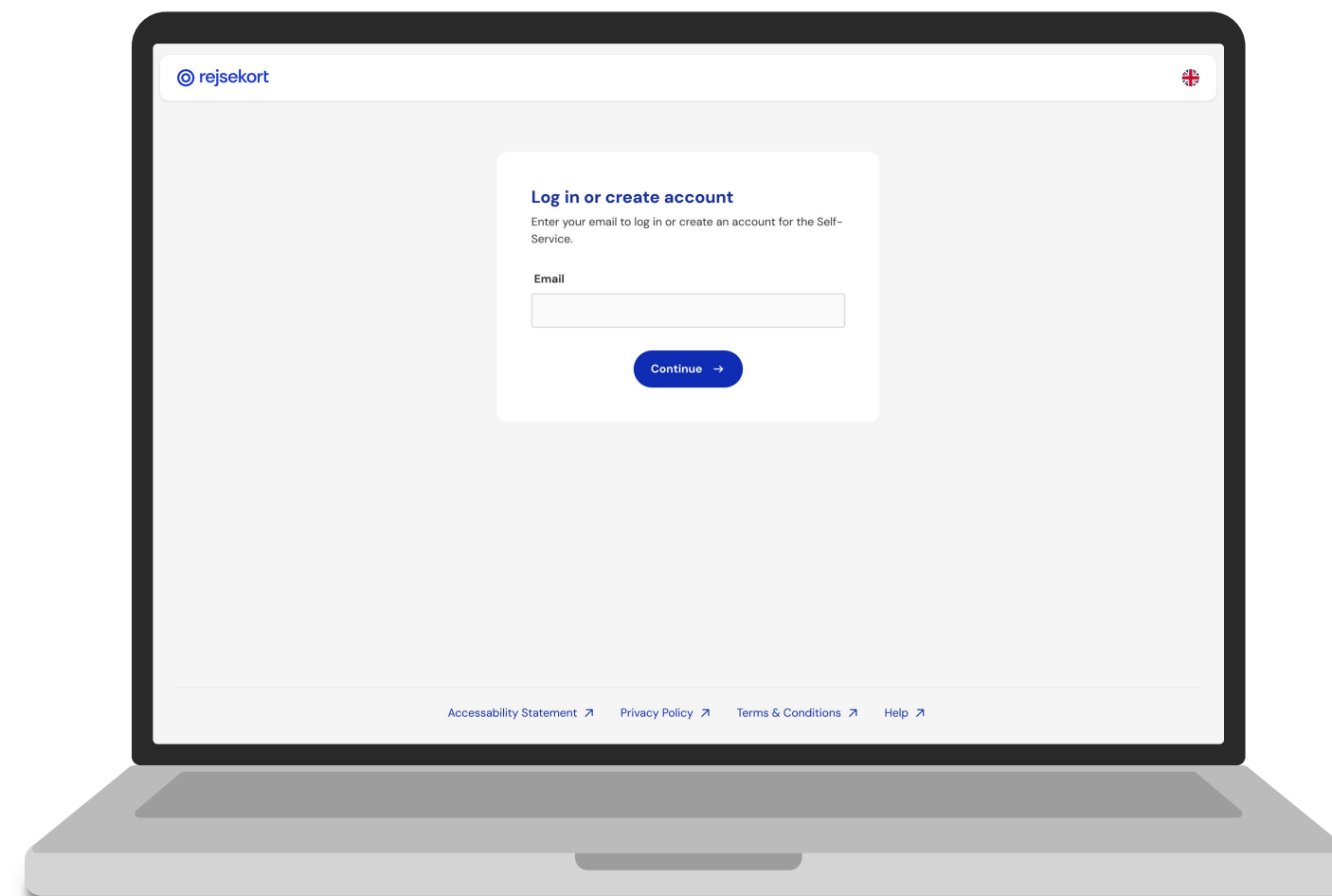


Create an account in Self-Service

To create an account on Self-Service, you must first enter your email address.

Check that the email is entered correctly and click Continue.

Note: If you already have an account in the Rejsekort app, you can simply enter the same email address you use in the Rejsekort app. This way, you can easily log in.



Need help?

You can always find answers to your questions at rejsekort.dk/Basiskort/Hjaelp

You can also call Rejsekort Customer Service on: 70 11 33 33.

Opening hours are weekdays from 8:00 am to 6:00 pm and Saturdays from 10:00 am to 3:00 pm.

Enter code

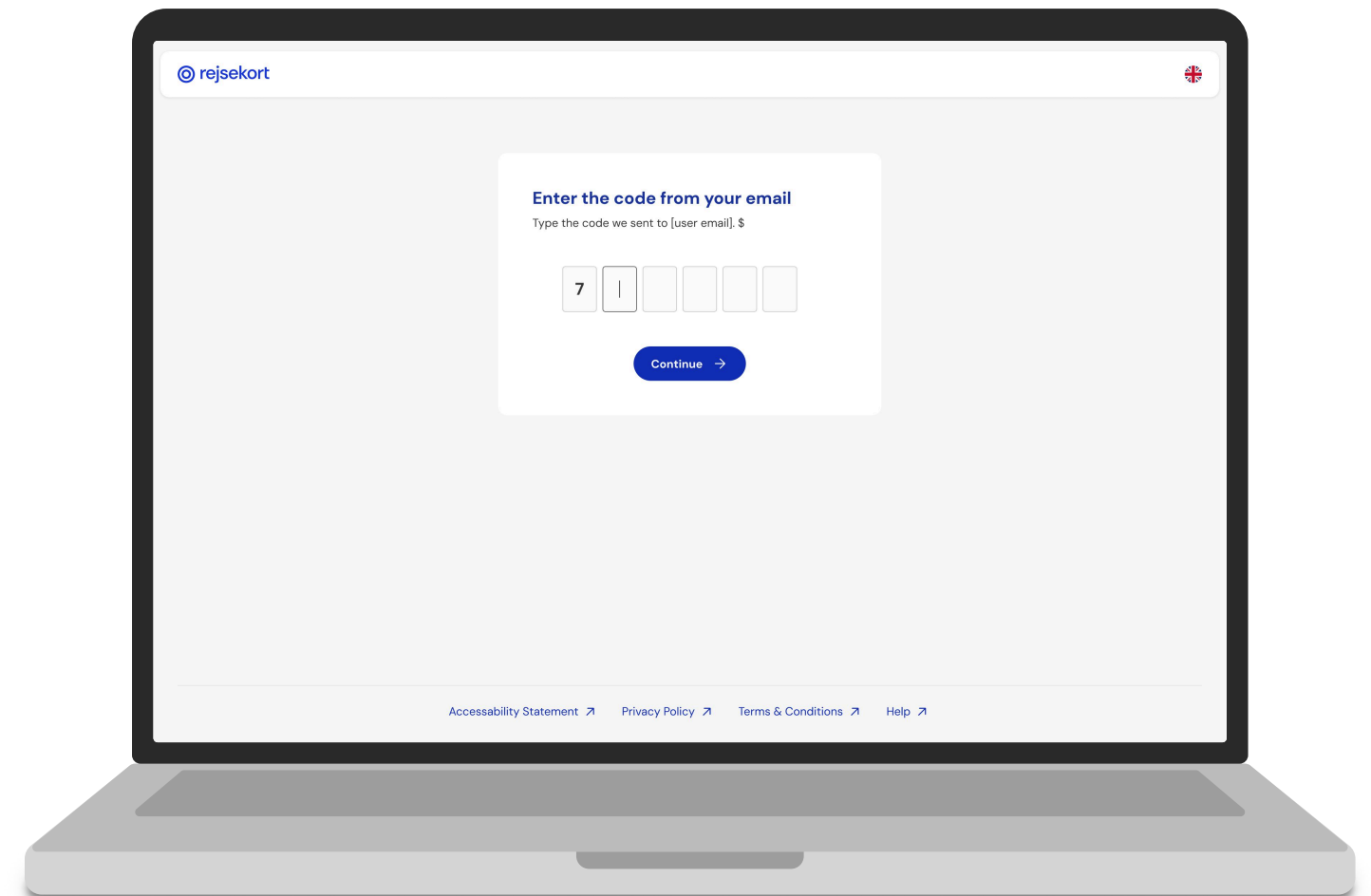
You will now receive an email with a 6-digit code that you need to enter in the field on the page. The code is valid for 10 minutes.

Find the code and enter the 6 digits in the fields on the page.

Check that the numbers are entered correctly.

You can request a new code if you don't manage to enter it in time. To do this, open a new browser, enter your email again and click Continue.

Click Continue when you are ready.



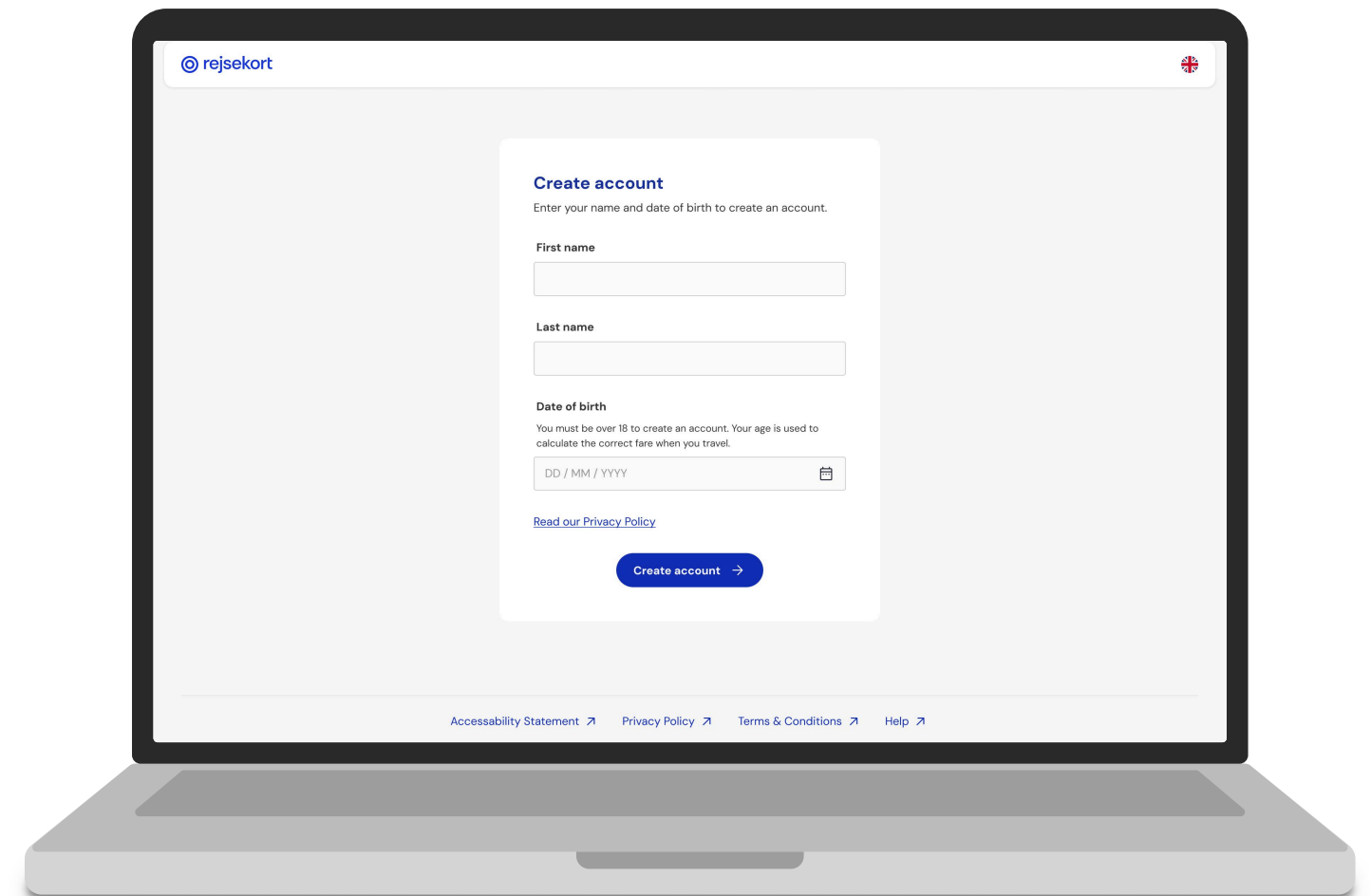
Create account

You now need to enter:

- **Your first name**
- **Your last name**
- **Your date of birth, so we can make sure you are over 18**

Click Create account.

You are now logged in to your personal page on Self-Service and ready to order your Basiskort.



Welcome to Self-Service

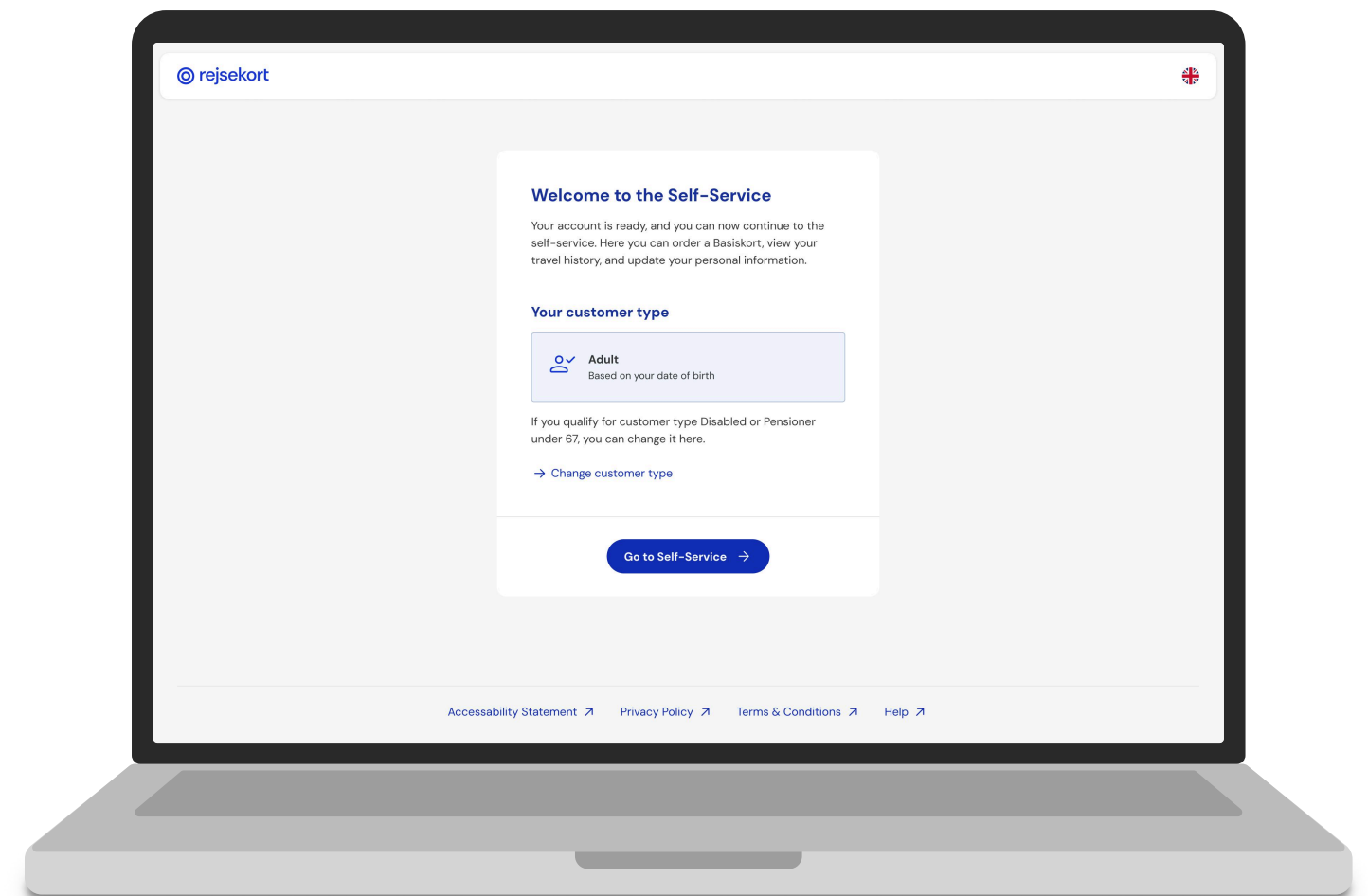
You have now created your account.

Your customer type is determined based on your date of birth.

If you wish to change your customer type to Pensioner (under 67) or Disabled, you can click [Change customer type here](#).

A guide will then follow explaining how to do this. Simply follow the instructions.

Click Continue if you are satisfied with the assigned customer type and are ready to order your Basiskort on Self-Service.



Your account

Once you have completed creating your account, you can view your customer type under Settings.

Under Settings, you can also change your customer type to Pensioner (under 67) or Disabled.

Here you can also find information about your journeys and your payments.

Click Order Basiskort if you are ready to order a Basiskort.

