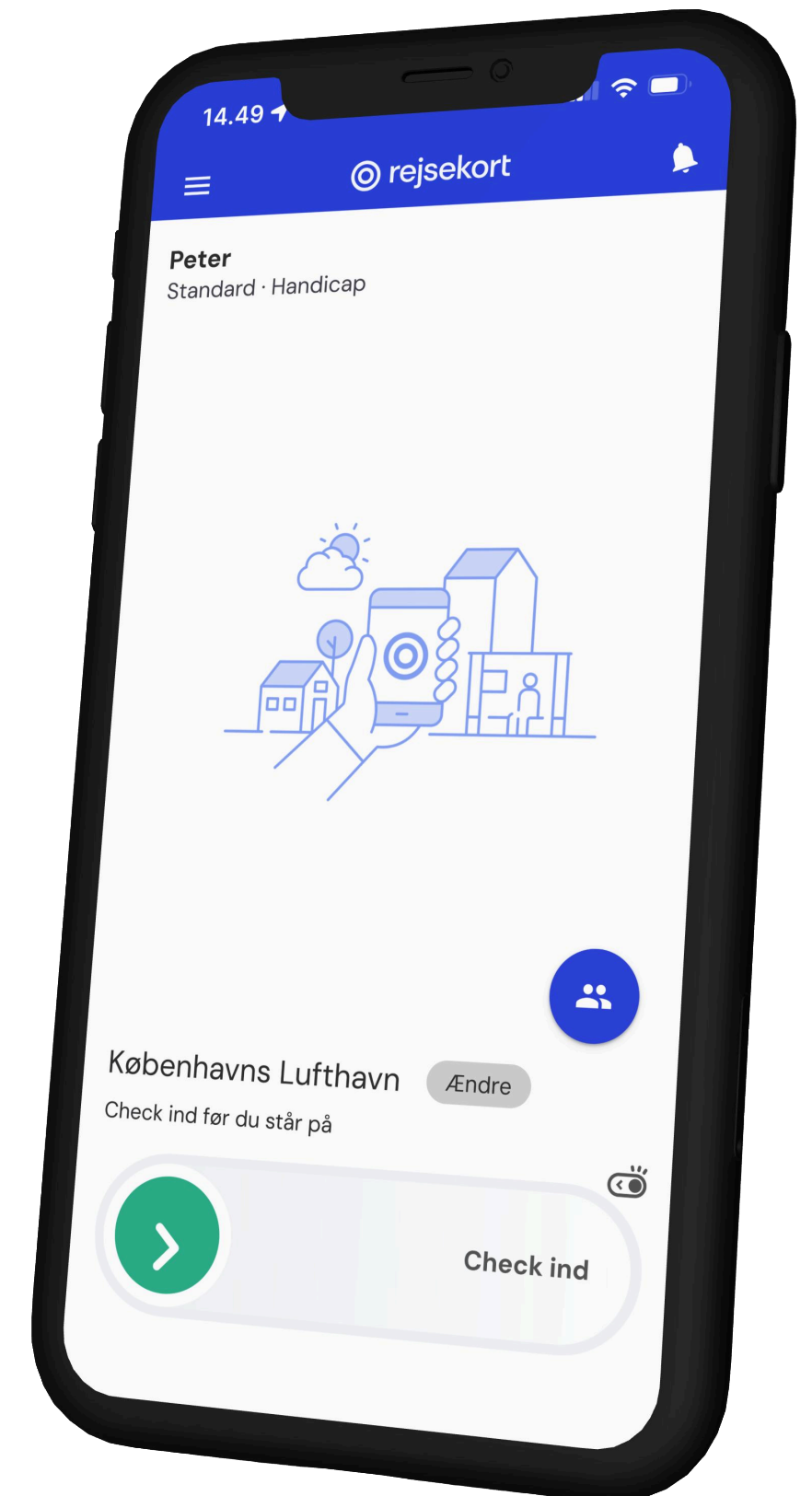


Guide to the customer type Disabled Adult

To register with the customer type Disabled in the Rejsekort app, you must first create a profile for adults over 18.

You can find a guide to creating a profile at rejsekort.dk
After that, you can add the customer type Disabled to your profile.

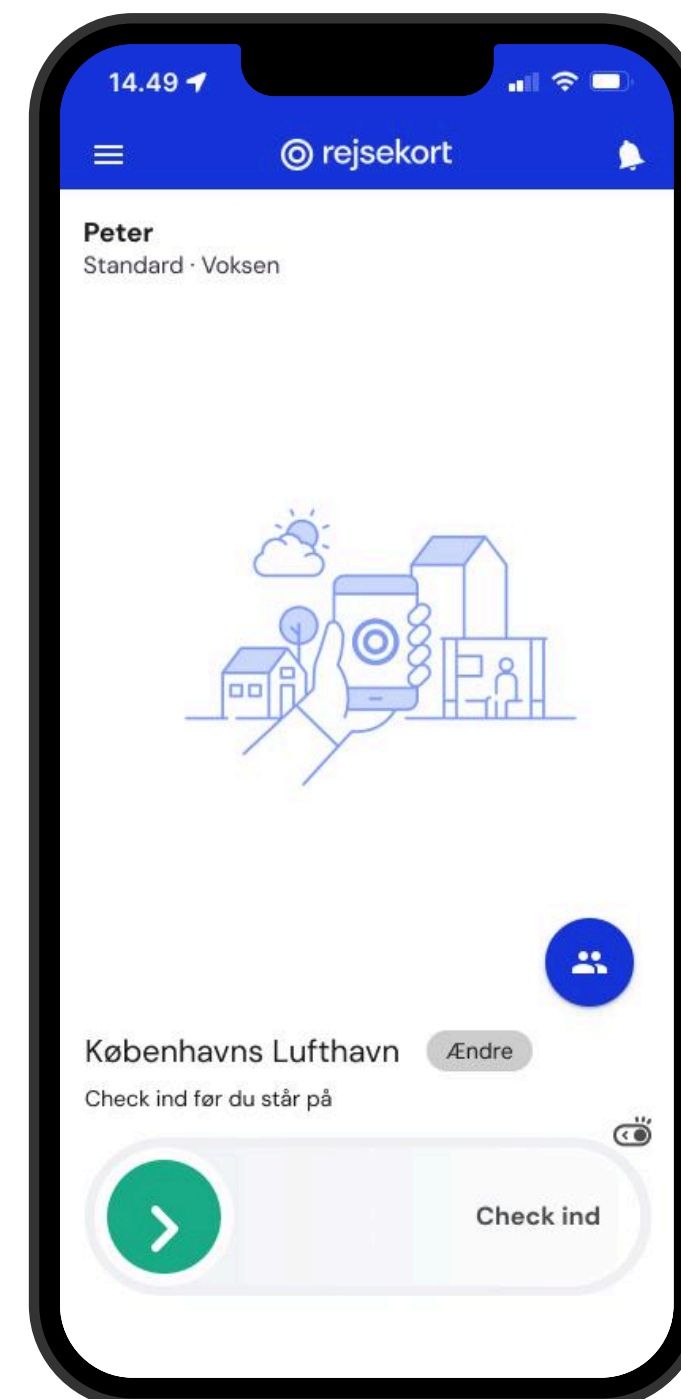
- 1 You need to download the app on your phone and create a user account.
- 2 You need to log in with MitID and enter your CPR number. If you don't have MitID, you will receive a link to apply in the app.
- 3 You need to allow notifications.



Download the Rejsekort app from the App Store or Google Play Store.

If you don't already have a profile, you must first create your own profile as an adult over 18 on your own phone.

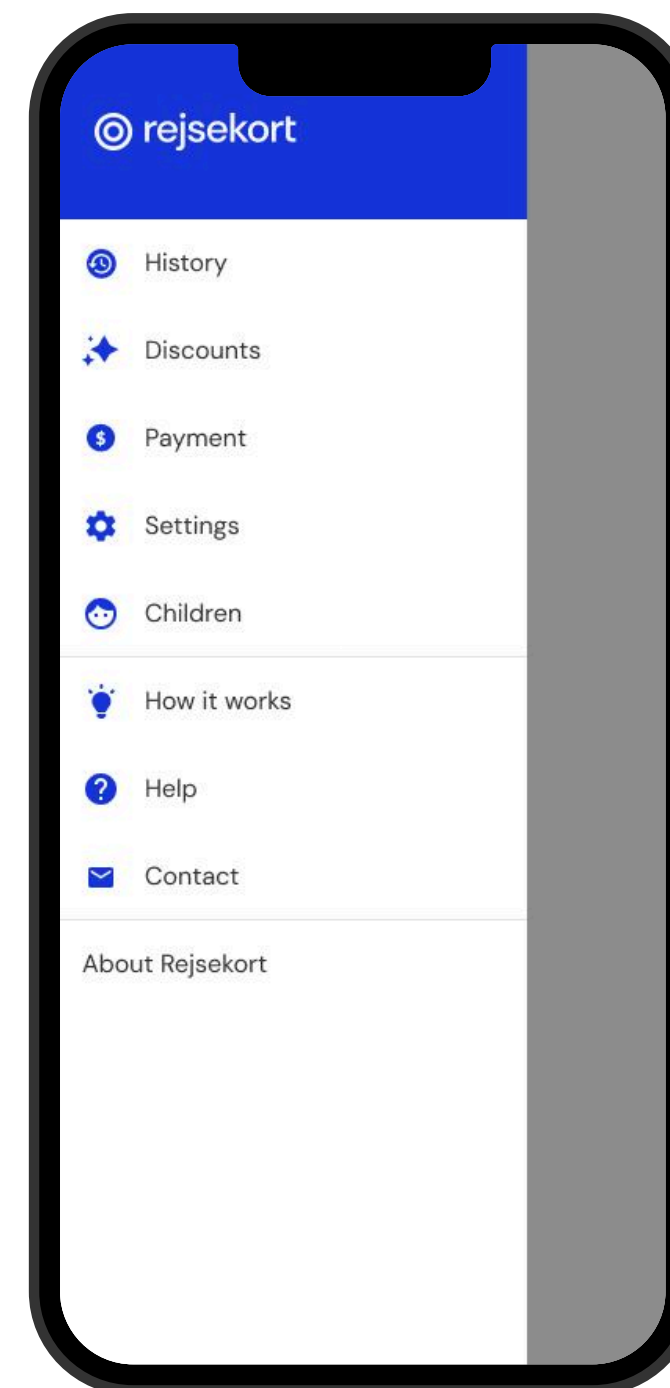
Remember to make sure that your name is entered correctly, as it appears on your health insurance card.



Go to Settings

Click on the three horizontal lines in the top left corner of the app.

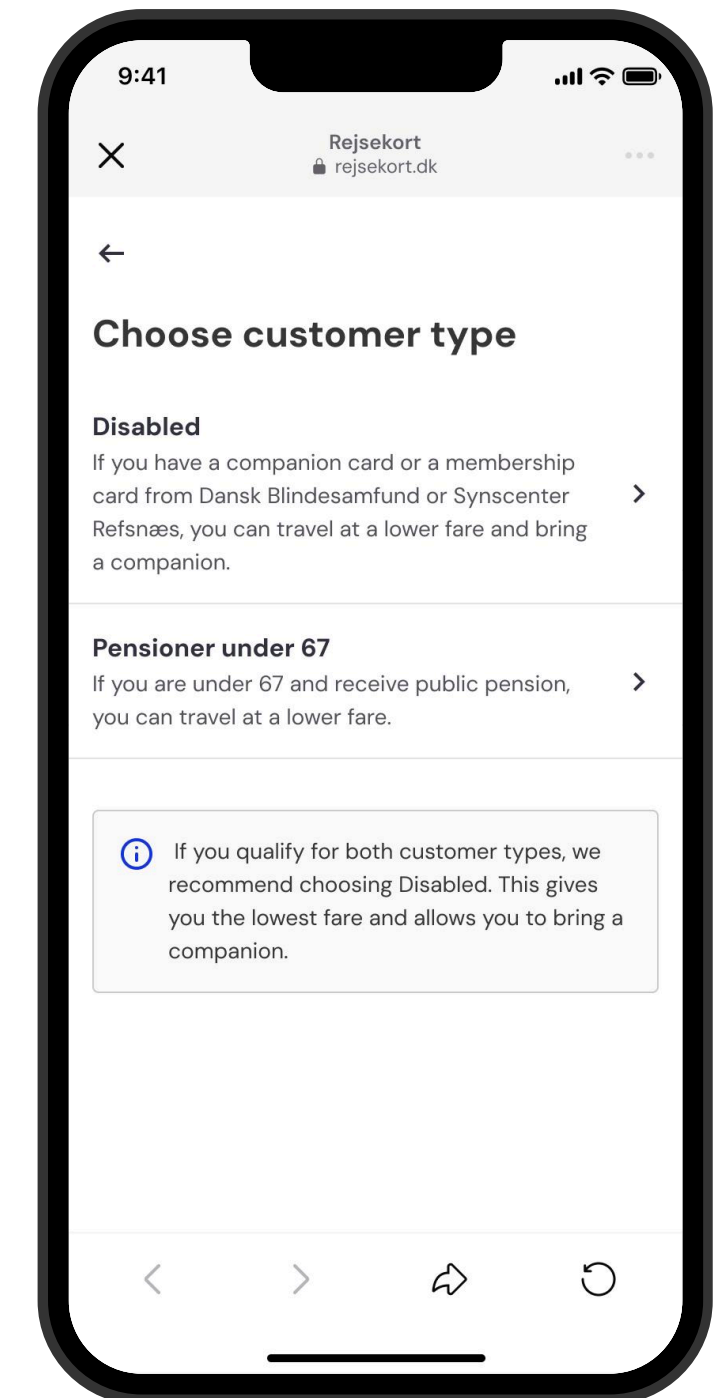
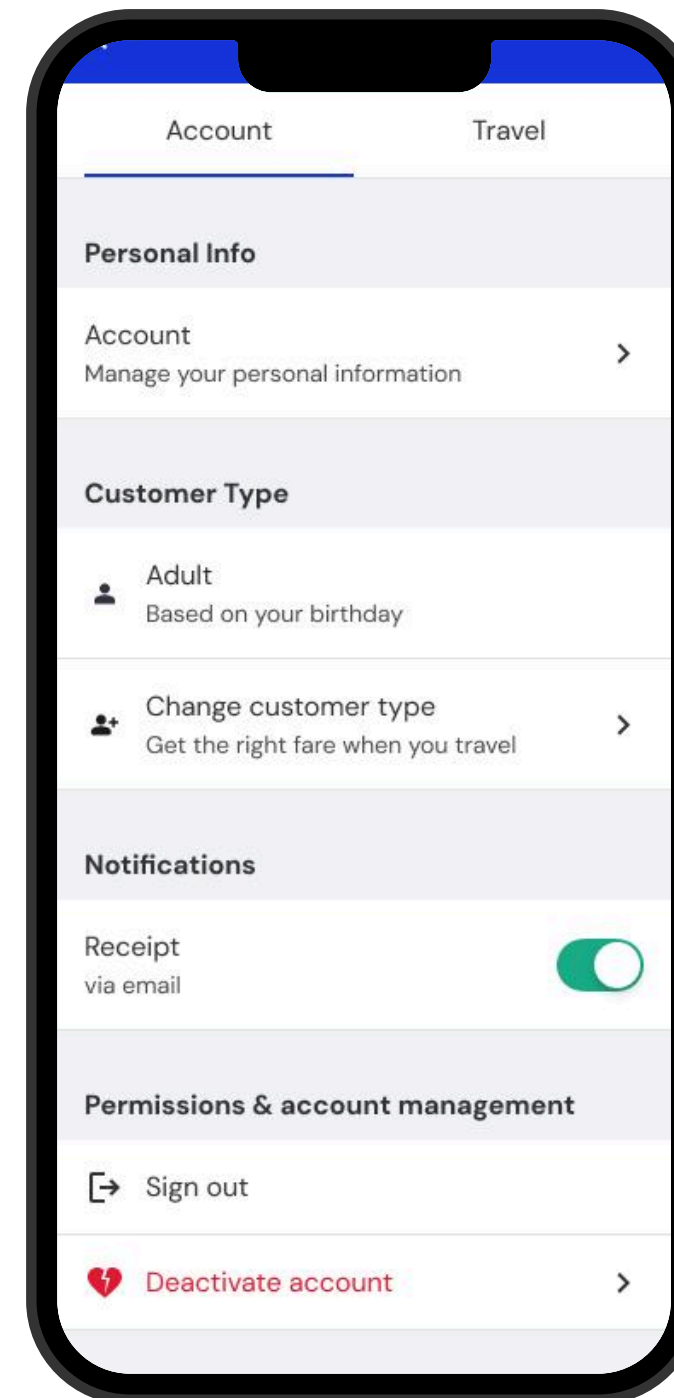
Click on Settings.



Change customer type

Under Customer type in the middle of the page, click the arrow to the right of Change customer type.

Under Select customer type, click the arrow to the right of Disabled.

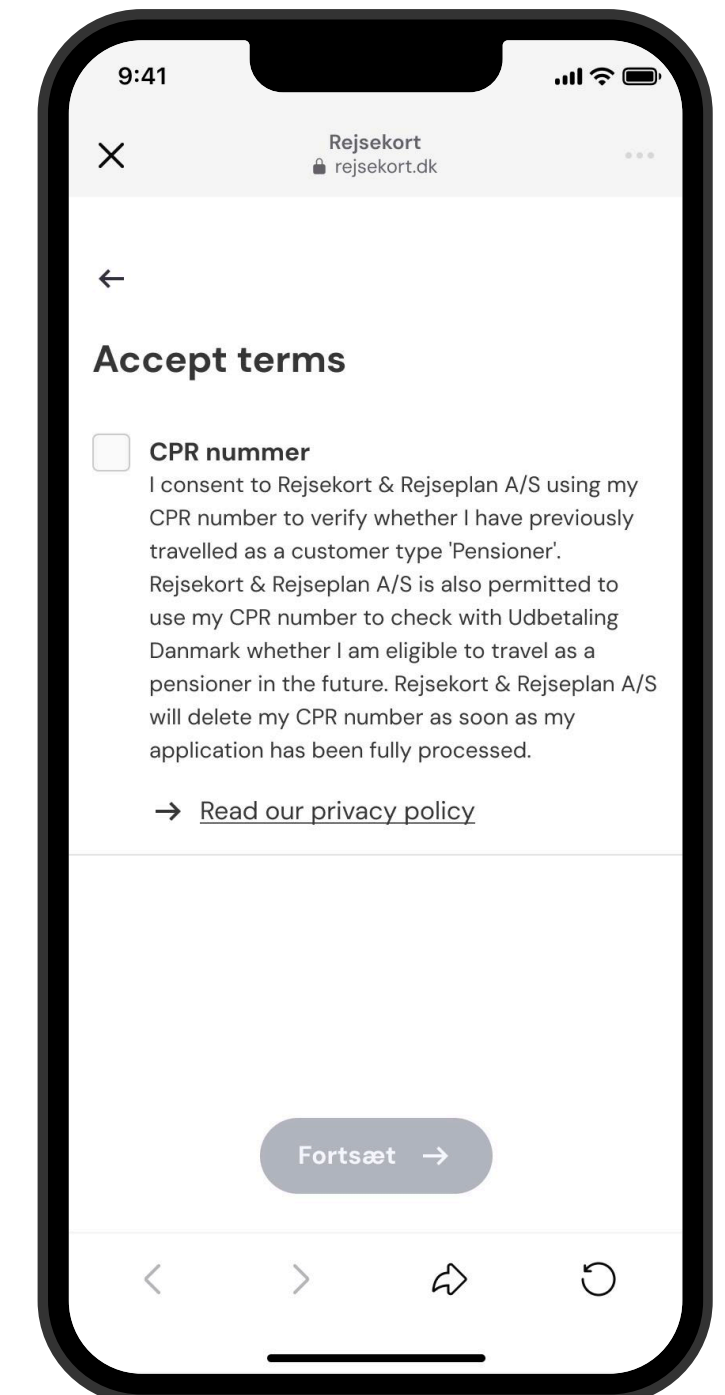
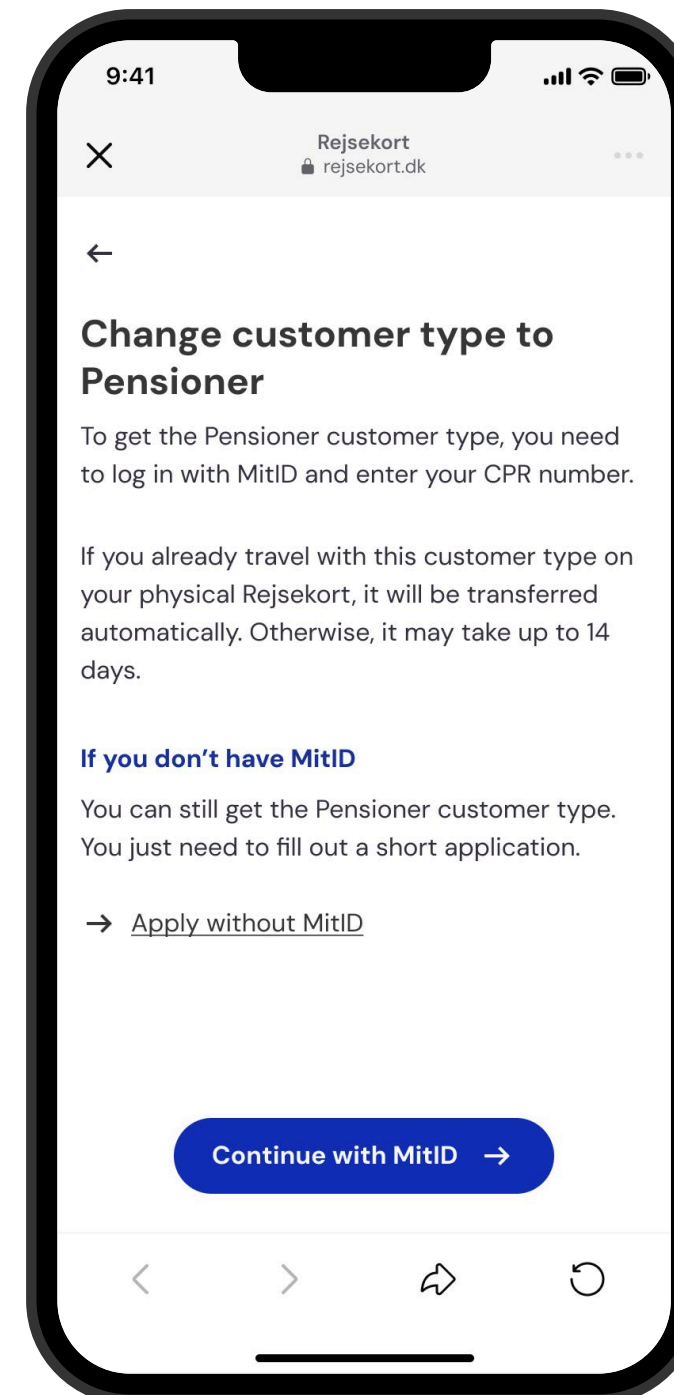


Accept processing of CPR

You now need to log in with MitID. Click Continue with MitID.

You must also accept that we process your CPR number to check whether you have previously had a Disability profile in Rejsekort as a card, and that we register you under the customer type Disability. Tick the box and then click Continue.

Note: If you don't have MitID or if we cannot find your information via MitID, you will be shown a link to an application form here in the app.



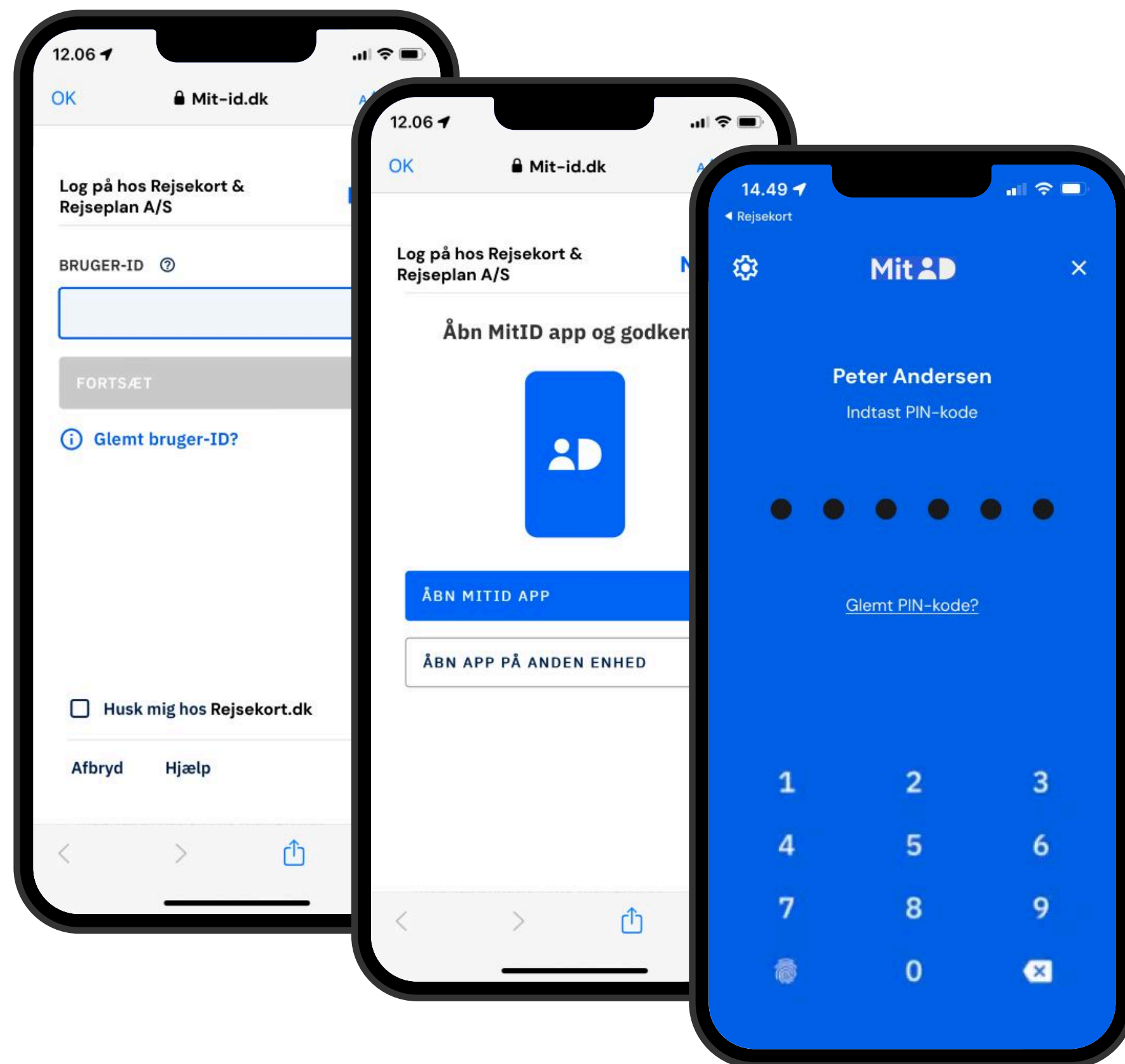
Log on with MitID

Log in with MitID and follow the usual process:

Enter your MitID user ID

Open the MitID app

Enter your PIN code

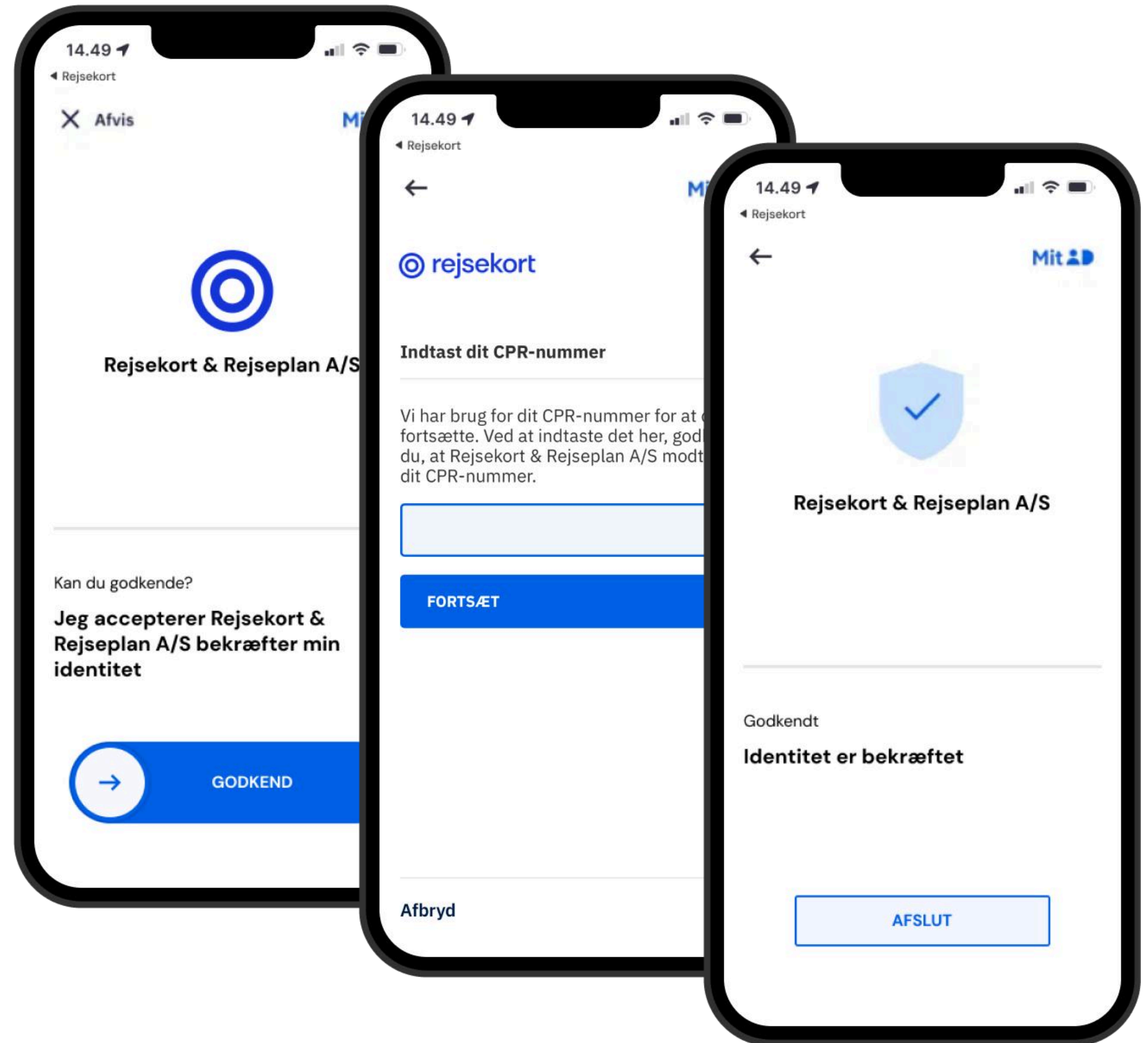


Close MitID

Swipe Approve to the right to confirm your profile

Enter your CPR number and click Continue.
Your identity is now verified.

Click Finish.



You now have the customer type Disabled.

Your new profile has been approved, and you can already see it on the front page of your app, where Disabled is displayed under your name.

This means you can travel at a reduced price right away. Remember that you can check in an accompanying adult as a Child by clicking the blue circle above the check-in line.

Have a great journey!

